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## **CTI Group Announces New VoIP Call Recording Laboratory; A Complete Carrier Grade Lab Experience**

INDIANAPOLIS, IN – August 26, 2008 - CTI Group, a leading industry developer of wireless and VoIP recording, analysis and invoice management applications, announces today the release of their new VoIP Call Recording Laboratory. This new test environment offers the service provider a tier one quality lab experience in which to try CTI Group's VoIP call recording.

"From our extensive experience with tier one providers in their lab environments, we have devised a standardized lab program that we can now offer to other service providers interested in adding call recording to their product offerings. This new VoIP Call Recording Laboratory gives the service provider the ability to try SmartRecord IP without committing to long term contracts or equipment and without the operational investment required to implement a new product offering without such a lab experience." Sid Rao, Chief Technology Officer, CTI Group.

In using the wisdom attained by previous lab experiences with tier one providers, CTI Group is able to provide a carrier class lab experience that will provide the service provider with not only a safe environment to familiarize itself with the SmartRecord IP system, but also operational support. With this VoIP Call Recording Laboratory, CTI Group will provide engineering, marketing, and sales support to assist their service provider partners in engaging their customer bases to include call recording in their telephony portfolio.

"CTI Group is dedicated to offering the most innovative, feature-rich and user-friendly call recording system available in the VoIP market." Bill Miller, Chief Operating Officer, CTI Group.

This new VoIP Call Recording Laboratory allows service providers to work with SmartRecord IP in a lab environment similar to those utilized by tier one providers to acclimate themselves to the software with little to no commitment to the product.

"In this growing VoIP market, we value working and growing with our partners. We can all take this opportunity to learn, and grow our capabilities to provide the most feature-rich, seamless VoIP platforms possible." John Birbeck, Chief Executive Officer, CTI Group.

To learn more about CTI Group's VoIP Call Recording Laboratory and the qualification process for this lab experience, please call us at 877-284-5669, email us at [moreinfo@ctigroup.com](mailto:moreinfo@ctigroup.com), or visit [www.mysmartrecord.com](http://www.mysmartrecord.com).

For more information about CTI Group, please visit [www.ctigroup.com](http://www.ctigroup.com).



### **About CTI Group**

CTI Group (Holdings) Inc. is an international provider of electronic invoice management, VoIP and mobile telephony applications. CTI Group's product suites offer a full array of solutions from call recording and call accounting to e-billing and analytics. CTI Group's products are used by some of the top service providers and major corporations in North America and Europe. Headquartered in Indianapolis, CTI Group maintains an overseas office in London and another in Blackburn. For more information, please visit CTI Group's website at [www.ctigroup.com](http://www.ctigroup.com).

### **Safe Harbor Statement**

This release may contain "forward-looking" statements. Examples of forward-looking statements include, but are not limited to: (a) projections of revenue, capital expenditures, growth, prospects, dividends, capital structure and other financial matters; (b) statements of plans and objectives of CTI Group or its management or Board of Directors; (c) statements of future economic performance; (d) statements of assumptions underlying other statements and statements about CTI Group and its business relating to the future; and (e) any statements using the words "could", "should", "anticipate", "expect", "may", "project", "intend", "will" or similar expressions. CTI Group's ability to predict projected results or the effect of events on CTI Group's operating results is inherently uncertain. Forward-looking statements involve a number of risks, uncertainties and other factors that could cause actual results to differ materially from those discussed in this document. In addition to information provided elsewhere in this document, shareholders should consider the following: the risk that CTI Group will not be able to attract and retain customers to purchase its products, the risk that CTI Group will not be able to commercialize and market products; the risk of results in research and development; the risk of technological advances by third parties; the risk of competition; the history of operating losses; the dependence upon key personnel and general economic and business conditions. Readers are referred to documents filed by CTI Group with the U.S. Securities and Exchange Commission, including the Form 10-KSB for its most recent fiscal year ended December 31, 2007.